

JOINT ACTION COMMITTEE OF BSNL ASSOCIATIONS & UNIONS
ASSAM CIRCLE, GUWAHATI

NO. JAC/ ASSAM/ BSNL Service/2015/001

Dated: 16-06-2015

To

1. **Shri. Shrihari Roy**
CGM/ETR, Kolkata
2. **Shri Rajeev Yadav**
CGMT, Assam Circle, Guwahati
3. **Shri. M. K. Gogoi**
PGM/ETR, Guwahati

Sub: Strong protest against indifferent attitude of BSNL management towards major breakdown of media connectivity severely affecting whole NE region.

Respected Sir,

We are shocked to witness the indifferent attitude of BSNL management towards the unprecedented breakdown of media connectivity severely affecting internet traffic of entire North East India since the end of February, 2015! It seems the huge surrender of Land Line connections due to pathetic condition of Broadband services is not alarming enough to wake up the management to rise to the occasion.

Are we testing the tolerance limits of our remaining customers?

We are compelled to believe that the total failure of ETR in maintaining OFC media between Guwahati and Kolkata and then not trying to find any alternate media for internet traffic, for the last about four months in this strategically and politically important region, is nothing but a ploy to drive away the esteemed BSNL customers to rival companies.

This is, otherwise, a real test of efficiency of BSNL management to act at the time of crisis and we strongly believe that the problem will be resolved permanently by the end of this week, and we shall not be forced to take the path of massive agitation from **22.6.2015** for our survival.


Circle Secretary

BSNLEU


Circle Secretary

AIGETOA


Circle Secretary

NFTE BSNL


Circle Secretary

AIBSNLEA


Circle Secretary

SNEA (India)
CONVENOR